



Bidding Document

Tender for Procurement of Misc. Software (Re-tender)

Bid No. HBFC/HOK/GSD/2023/05

Re-Tender for Procurement of Misc. IT Software

HBFC invites sealed bids from reputed companies / vendors for the procurement Tender Misc. IT software.

Bids will be evaluated separately in terms of Rule 36 (a) of Public Procurement Rules-2004 i.e., "Single stage-One envelope procedure". Bidding documents containing detailed scope of work and evaluation criteria etc. can be downloaded from HBFC website i.e., www.hbfc.com.pk. This IFB is also available at PPRA website www.ppra.org.pk.

S. No.	Software	Specification	Qty
1.	Windows Server	Windows Server 2022 Datacenter - 16 Core License Pack CSP.	4
2.	MS Office Licenses	MS Office 2021 Standard Licenses or latest.	200
3.	Backup Solution	Veeam Backup & Replication Universal Perpetual License. Includes Enterprise Plus Edition features. (Ten (10) instances Pack with Three (03) years of comprehensive onsite Support.	1 Bundle

HBFC has the right to increase or decreases the number of licenses as per requirement before issuing the Work Order.

Last Date of Bid Submission**July 24, 2023 11:00 am****Bid Opening Date and Time****July 24, 2023 11:30 am****Bid Security****02% Bid Security along with their bid in shape of Pay Order / Demand Draft in favor of HBFC**

Bidders may quote for any or all items. Interested bidders are required to submit their financial and Technical Proposal as per above schedule addressed to undersigned

HBFC reserves the right to accept or reject any or all bids in accordance with Public Procurement Rules (PPR-2004).

Head, General Services Department
House Building Finance Company Limited
3rd Floor, FTC Building, Shahrah-e-Faisal, Karachi
Tel: 021-35641752/39

General Terms & Conditions

1. Scope of Bid

HBFC invites sealed bids from reputed companies / firms for the procurement of Tender for Procurement of Misc. Software. Detailed BoQ and complete Scope of Work for all the requirement is at Annexure A.

2. Cost of Bidding

The Bidder will bear all costs associated with the preparation and submission of its bid and HBFC will in no case be responsible or liable for those costs. All costs / prices quoted in the proposal must be in Pak Rupees. Conditional bids will be rejected.

3. Contents of Bidding Documents

Bidders are expected to examine all instructions, forms, terms, specifications, and other information in the Bidding Documents. Failure to furnish all information required by the Bidding Documents or submission of a bid not substantially responsive to the Bidding Documents in every respect will be at the Bidder's risk and may result in the rejection of its bid.

4. Amendment of Bidding Documents

- i. At any time prior to the deadline for submission of bids, HBFC may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, amend the Bidding Documents.
- ii. Amendments will be provided in the form of Addenda to the bidding documents, which will be sent in writing to all prospective Bidders that received the bidding documents from the Company. Addenda will be binding on Bidders. Bidders are required to immediately acknowledge receipt of any such Addenda. It will be assumed that the Bidder in its bid will have taken the amendments contained in such Addenda into account.
- iii. In order to offer prospective Bidders reasonable time to consider the amendment in preparing their bids, the Company may, at its discretion, extend the deadline for the submission of bids consistent with provision of Rule 27 of PPRA-2004.

5. Bid Prices

The contract will be for procurement of misc. IT software as described in Financial Proposal and the bidder may fill in rates and prices for any or all items in Pak Rupees or in US Dollar. In case bids are received in PKR and US Dollar, exchange conversion rate of the day of Financial Proposal opening will be considered for comparison purpose.

The price quoted would be inclusive of all taxes levied by the local Authority/ Provincial Government/ Federal Government at the time of submission of bids. Any subsequent change in applicable direct/ indirect taxes/ duties levied by the government will accordingly be adjusted.

6. Deadline for Submission of Bids

- i. Bids must be received at the address specified in Bid Data Sheet not later than the time and date specified in the Bid Data Sheet.



- ii. HBFC may extend the deadline for submission of bids by issuing an amendment, in which case all rights and obligations of the Company and the bidders will then subject to the new deadline.

7. Late Bid

Any Bid received by the Company after the deadline will be returned unopened to the Bidder.

8. Bid Opening

HBFC will open all bids, in public, in the presence of bidders' representatives who choose to attend, at the time, on the date and at the place specified in the Bid Data Sheet. Bidders' representatives will sign an attendance sheet as proof of their attendance.

9. Correction of Errors

HBFC for any arithmetic errors will check bids determined to be substantially responsive. HBFC, on the following basis will rectify arithmetical errors:

If there is a discrepancy between unit prices and the total price that is obtained by multiplying the unit price and quantity, the unit price will prevail, and the total price will be corrected; if there is a discrepancy between the amounts in figures and in words, the amount in words will prevail. The amount stated in the Bid will be adjusted by the Company in accordance with the above procedure for the correction of errors and, with the concurrence of the Bidder, will be considered as binding upon the Bidder. If the Bidder does not accept the corrected amount, the Bid will be rejected, and the Bid Security may be forfeited.

10. Evaluation and Award Criteria

The bids will be evaluated in terms of Rule 36-(b) of PPRA Rules. i.e., Single Stage - Two Envelope procedure. Bids will be evaluated in detail as per given Technical Evaluation Criteria as per **Annexure – A** and Mandatory criteria.

- 10.1 Technical Proposals will be opened in the presence of the representatives of the bidders at the address given in the Data Sheet.
- 10.2 Bidders who will manage to secure 50% of Technical Score will qualify for Financial Proposal opening
- 10.3 Financial Proposal will be opened in the presence of the representatives of the bidders and for this, a formal intimation will be sent on the provided official email addresses of the qualified bidders as per their provided **Contact Form** at the end of this document.
- 10.4 Selection/award Criteria will be based on weightage basis i.e., 60% Technical and 40% Financial.
- 10.5 Weightage of the Financial Bid will be based on the lowest quoted bid.

11. Bid Security

All bidders are required to submit an amount of bid security with their financial proposals **@2%** of Total Amount of financial proposal (inclusive of all applicable taxes, options etc.), as per the given financial proposal format, in the form of bank draft/ pay order in favor of HBFC. No bid will be considered as valid unless the Bid Security accompanies it. No interest will be payable by the HBFC on this deposit. Bid Security will be refundable on completion of bidding process or the award of contract to the successful bidder.



12. Company's Right to Reject All the Bids

The Company reserves the right to annul the bidding process and reject bids at any time prior to award of contract as per PPRA Rules.

13. Payment

Payment will be made by HBFC after successful delivery and satisfactory completion certificate by HBFC. Advance Payment will only be made after submission of a Bank Guarantee from a AAA or AA rated Banks of Pakistan. Incase quoted in US Dollar, the payment will be made according to the exchange rate at the date of invoice.

14. Code of Conduct

It is the HBFC's policy to require that suppliers observe the highest standard of ethics during the procurement and execution of such contracts. Under Rule 19 of PPRA-2004, the Company can blacklist bidders found to be indulging in corrupt or fraudulent practices. Such barring action will be duly publicized and communicated to the PPRA.

15. Integrity Pact

Pursuant to Rule 7 of PPRA-2004, bidders will be required to sign an Integrity Pact in accordance with prescribed format attached hereto.

16. Overriding Effect of PPRA-2004

Wherever, in conflict with these documents the stipulation of PPRA-2004 will prevail.

Bid Data Sheet

S#	Details
1.	Tender for Procurement of Misc. Software (Re-tender) Ref No. HBFC/HOK/GSD/2023/05
2.	<p><u>Contact Information and Communication</u> The contact detail for all correspondence in relation to this bid is as follows:</p> <p>Name: Asad Baber Khan Designation: Manager Procurement - GSD Email: asad.baber@hbfc.com.pk Address: House Building Finance Company Limited, Head Office, 3rd Floor, Finance & Trade Centre, Shahrah-e-Faisal, Karachi. Phone: +92 21 35641752</p> <p><u>For Technical Queries:</u></p> <p>Name: Mr. Asif Khan Designation: AVP - IT Email: asif.khan@hbfc.com.pk Address: House Building Finance Company Limited, Head Office, 3rd Floor, Finance & Trade Centre, Shahrah-e-Faisal, Karachi. Phone: +92 21 35641741</p>
3.	The bidder/Firm, who is blacklisted by any government organization will not be eligible to participate in the bidding/procurement process.
4.	As per Evaluation and Award Criteria cited above at Serial no. 10
5.	The period of Bid validity will be 120 (One Hundred and Twenty) days after opening of the Bids.
6.	All bidders are required to submit an amount of bid security with their financial proposals @2% of Total Amount of financial proposal (inclusive of all applicable taxes, options etc.), as per the given financial proposal format, in the form of bank draft/ pay order in favor of HBFC. No bid will be considered as valid unless the Bid Security accompanies it. No interest will be payable by the HBFC on this deposit. Bid Security will be refundable on completion of bidding process or the award of contract to the successful bidder.
7.	<p>The Company's address for the purpose of bid submission is:</p> <p style="text-align: center;">Head of General Services Department, House Building Finance Company Limited, 3rd Floor, Finance and Trade Centre, Shahrah-e-Faisal, Karachi, Pakistan Telephone No: 021- 35641752/39</p>
8.	<p>The deadline for submission of bids will be July 24, 2023 at 11:00 am. Technical Proposals will be opened on the same day at 11:30 am at the following address:</p> <p style="text-align: center;">House Building Finance Company Limited, 3rd. Floor, Finance and Trade Centre, Shahrah-e-Faisal, Karachi –Pakistan.</p>

Technical Proposal

Tender for Procurement of Misc. Software (Re-tender)

Bid No. HBFC/HOK/GSD/2023/05

Mandatory Eligibility Criteria Checklist

The bidders are required to make sure that the following mandatory requirements of this Tender document are fulfilled these requirements must be furnished at the time of submission of the Proposal.

Non-submission of any one of the following applicable requirements shall result in disqualification:

Mandatory Eligibility Criteria Checklist Software Licenses – (MS Server, Veeam, and MS Office 2021 or latest)			
S. No	Selection Criteria	Evidence (Yes / No)	If Yes (Pages No)
1	The Bidder must be registered under law		
2	The Bidder must be registered with FBR for the purposes of Income and General Sales Tax certificates.		
3	The Bidder must be an Active Taxpayer (verifiable through ATL) on the date of bid submissions		
4	Original affidavit (not older than one month) on Stamp Paper(s) of worth Rs.200 or more that Bidder is not insolvent, bankrupt, and is not blacklisted or debarred by PPRA, Government, Semi-Government, Private, Autonomous body, or any other international organization.		

Technical Score Card Microsoft and Veeam					
S. No	Selection Criteria	Point (Max)	Pointwise distribution	Evidence Yes / No	If Yes (Page No)
1	The Bidder must be the OEM partner of the Principal (Valid authorization certificate from OEM shall be attached with the technical proposal). The service provider will ensure that the software is acquired from the Principal and is procured through the proper channel as advised by the Principle.	25	Gold/ Tier -1 or equivalent Partner: 25 Points Silver / Tier-II or equivalent Partner: 15 Points Tier - III / equivalent or below: 10 Points		
2	The Bidder must have experience of similar nature assignments for Microsoft products during the last five (05) years (Provide verifiable evidence)	30	10 or more Projects: 30 Points. 05 to 09 Projects: 20 Points. 02 to 04 Projects: 10 Points		
	The Bidder must have experience of similar nature assignments for Veeam during the last five (05) years (Provide verifiable evidence)	30	10 or more Projects: 30 Points. 05 to 09 Projects: 20 Points. 02 to 04 Projects: 10 Points		
3	The bidder must have in-house skills and resources for providing support. A list of support personnel should be certified for each quoted product (Provide verifiable evidence).	20	Three (03) or more resources: 20 Points. Two (02) resources: 10 Points. One (01) resource: 05 Points. Zero (00) resources: 00 Points.		
4	Annual Turnover (PKR) as per audited statement of last three (03) years.	25	Above 01 Billion: 25 points 500 to 999 million: 15 points 251 to 500 million: 10 points Below 250 million: 05 points		
Total Marks			100		
Minimum Marks for Qualification			50		

Note:

- Bids will be evaluated in terms of Rule 36 (b) of PPRA Rules. i.e., Single stage – two envelope procedure.
- Bidder can participate in any or all software requirements.
- HBFC reserves the right to award Purchase Order in overall or itemized basis as the case may be.
- Bidders must place their provided evidence Appendix (clearly marked).
- Purchase Order will be awarded to the successful bidder(s) whose bid has been found technically and financially compliant and emerged as the most advantageous bid As per Evaluation and Award Criteria cited above at Serial no. 10



- HBFC has the right to deduct the items or quantity of items as per HBFC requirements before issuing the work/Purchase Order.

Software License – Bill of Quantity (BOQ)			
S.No.	Software	Specification	Qty
4.	Windows Server	Windows Server 2022 Datacenter - 16 Core License Pack CSP.	4
5.	MS Office Licenses	MS Office 2021 Standard Licenses or latest.	200
6.	Backup Solution	Veeam Backup & Replication Universal Perpetual License. Includes Enterprise Plus Edition features. (Ten (10) instances Pack with Three (03) years of comprehensive onsite Support.	1 Bundle
HBFC has the right to increase or decreases the number of licenses as per requirement before issuing the Work Order.			

Software License – Scope of Work	
1.	The successful bidder must Install, configure and deploy the MS Servers and Veeam in Data Centre at HBFC offices (Primary and Secondary) sites on the server machine, as per the requirement of HBFC.
2.	The successful bidder must provide comprehensive documentation including system administration and user manuals.
3.	The successful bidder is tasked with the responsibility of upgrading or migrating all existing Veeam and MS Servers 2016, as well as the Active Directory, using the quoted product. This means that the bidder is expected to perform the necessary actions to upgrade or migrate the specified servers and the Active Directory infrastructure using the solution provided in their quotation. This ensures that the existing systems are updated or moved to the desired configuration using the quoted product as part of the implementation process.
4.	The successful bidder will provide system adequate training of quoted products (Microsoft Server and Veeam) including the certification voucher, for three (QTY 03) technical persons.
5.	The successful bidder should ensure that the purchases are made in the name of HBFC and that the quoted products are successfully integrated into the designated portal or site (Microsoft and Veeam).
6.	The successful bidder will provide onsite support (initially one 01 years) ensures that any issues or concerns that may arise with the quoted products can be addressed promptly and efficiently.
7.	Upon successful deployment and configuration of the quoted products, the successful bidder is responsible for providing a completion and closure certificate to the IT Group of HBFC. This certificate will ensure that the deployment and configuration have been successfully completed. Additionally, the bidder should provide a manual that meets the requirements specified by HBFC. This manual should include detailed instructions, guidelines, and any documentation related to the quoted products. It ensures that HBFC has comprehensive documentation to refer to for future reference, maintenance, and troubleshooting purposes.



Bid Form

(To be printed on bidder's letterhead)

To:

**The Head General Services Department,
House Building Finance Company Limited,
3rd Floor, Finance & Trade Centre, Shahrah-e-Faisal, Karachi, Pakistan.**

Tender for Procurement of Misc. Software

Dear Sir,

Having examined the bidding documents, the receipt of which is hereby duly acknowledged, we the undersigned, offer to supply and deliver the required item or services in conformity with the said bidding documents as may be ascertained in accordance with the Technical Proposal and Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to deliver the services in accordance with the schedule specified in the Technical Requirements and Specifications.

We agree to abide by this Bid for a period of 120 days from the date fixed for Bid opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

If the Bid is accepted then until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest or any bid you may receive.

Dated this _____ day of _____ 2023

[Seal & signature] [In the capacity of]
Duly authorized to sign Bid for and on behalf of _____



Integrity Pact

Tender for Procurement of Misc. Software

[Bidder Name] hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Pakistan (GoP) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoP) through any corrupt business practice.

Without limiting the generality of the foregoing, [Bidder Name] represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder’s fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP, except that which has been expressly declared pursuant hereto.

[Bidder Name] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with GoP and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty. [Bidder Name] accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to GoP under any law, contract or other instrument, be voidable at the option of GoP.

Notwithstanding any rights and remedies exercised by GoP in this regard, [Bidder Name] agrees to indemnify GoP for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to GoP in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder’s fee or kickback given by [the Bidder] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP.

For and On Behalf Of

Signature: _____

Name: _____

**Non-Disclosure Agreement
Tender for Procurement of Misc. Software**

1. This Non-Disclosure Agreement exists between [Bidder] (hereinafter referred to as “RECIPIENT”) and House Building Finance Company.
2. This agreement serves to protect confidential information develop and owned by HBFC which will be used by the bidder from the Work order till during the contract/SLA period under the following terms.
3. "Confidential Information" means any information directly or indirectly concerning, or related to the: Information about the activities of the HBFC.
4. Information about the above-mentioned categories in Project by HBFC, including but not limited to: Policies, Procedures, Business, Rules, Validation, Checks, all project related information Process followed etc.
5. Information about HBFC, above-mentioned categories in project as per RFP.
6. Any other information the recipient having obtained from HBFC deliberately or otherwise during the course if this exercise.
7. Confidential Information and Intellectual Property may be Oral, written, electronic or other machine-readable form.
8. Translated from the original, modified, updated, or altered Originated or obtained by HBFC.
9. Recipient shall protect the disclosed Confidential Information by using the same degree of care to prevent the unauthorized use, dissemination or publication of the Confidential Information as the recipient uses to protect its own Confidential Information of a similar nature.
10. Recipient must ensure the secure custody of the Confidential Information and must take all reasonable precautions to prevent the access, use or disclosure of this information by third parties.
11. Recipient shall not disclose or attempt to disclose any Confidential Information to any person or entity other than its consultants and legal advisors who need access to such Confidential Information, and shall assure that all such persons treat the Confidential Information in accordance with all of the terms hereof.
12. Recipient shall not make or take any copies of Confidential Information, unless previously approved by Disclosure.
13. Recipient shall not use or attempt to use any of the Confidential Information for his/her own benefit or for the benefit if any other person or entity.
14. Recipient shall not be authorized to use or process the Confidential Information upon the date that his/her services to HBFC are completed or terminated.
15. Recipient shall promptly return the Confidential Information, or certify in writing to the complete destruction thereof, as directed by HBFC in writing.
16. The laws of Pakistan shall govern the interpretation and enforcement of this Agreement.
17. Recipient shall be bound by conditions until released in writing by HBFC.

Agreed to and Accepted by

House Building Finance Company

(Signature of Authorized Representative)

(Signature of HBFC Authorized officials)

Financial Proposal

Tender for Procurement of Misc. Software

Bid No. HBFC/HOK/GSD/2023/05



Financial Proposal

Tender for Procurement of Misc. Software

S.No.	Software	Specification	Qty	Rate (Rs.)	Amount (Rs.)
1	Windows Server	Windows Server 2022 Datacenter - 16 Core License Pack CSP.	4		
2	MS Office Licenses	MS Office 2021 Standard Licenses or latest.	200		
3	Backup Solution	Veeam Backup & Replication Universal Perpetual License. Includes Enterprise Plus Edition features. (Ten (10) instances Pack with Three (03) years of comprehensive onsite Support.	1 Bundle		
Total Amount (Inclusive of all applicable taxes)					

- I. HBFC has the right to increase or decreases the number of licenses as per requirement before issuing the Work Order.
- II. The license should be in the name of HBFC.

Total Amount in Words: _____

Bid Security @ 2% of Total Amount (Inclusive of all applicable taxes): _____

